

Ref.	Short Description	Unit of Measure (e.g. %, Days etc)	Direction of Positive Performance	Outturn Value 2013/14	Target 2014/15	Outturn Value 2014/15	Quartile Position Achieved 2014/15	Wales Average 2014/15	Best in Wales Value 2014/15	Top Quartile Value Wales 2014/15	Target 2015/16	Year End Outturn Value 2015/16 (if available)	Target 2016/17	Target Rationale for 2016/17 Please ensure the rational includes reasons: (1) where top quartile performance is not being targeted (2) where the target is poorer performance than achieved previously	Aspirational Target 2017/18	Target Classification (current)	Target Classification (proposed)	Classification Rationale	NSI / PAM / Local
CHILDREN'S SOCIAL SERVICES																			
SCC/004 Quarterly	The percentage of children looked after on 31 March who have had three or more placements during the year. * Ranked 11th in Wales for 2014/15	%	Lower	5.6%	10%	8.6%	Upper Middle Quartile	9.0%	1.9%	7.0%	6.50%	Q3 = 10.8 (22/203)	7.50%	So far this year there have been 15 moves (7.39%). This means that the 15/16 target has already been exceeded. Target 7% to match top quartile level	7.00%	Improvement	Incremental	Incremental improvement required to attain top quartile position.	IP NSI
SCC/010	The percentage of referrals that are re-referrals within 12 months. * Ranked 3rd in Wales for 2013/14	%	Lower	13%	Below 15%	26.20%	This PI is no longer collected nationally				21%	Q3 = 19.3%	20%	Good improvement has been achieved since last year. There are no national comparisons.	18%	Improvement	Incremental	Incremental improvement is targeted.	Local
NEW National Set	The percentage of assessments copmleted for children within statutory timescales.	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined				NOF
SCC/011a Quarterly	The percentage of initial assessments that were completed during the year where there is evidence that the child has been seen by a social work practitioner. * Ranked 13th in Wales for 2014/15	%	Higher	90.10%	80%	77.0%	Lower Middle Quartile	78.0%	95.9%	89.2%	80%	Q3 = 85.9%	90%	Target top quartile level.	90%	Improvement	Incremental	Performance has improved since last year. Some room for further improvement to reach top quartile level.	PAM
SCC/011b Quarterly	The percentage of initial assessments that were completed during the year where there is evidence that the child has been seen alone by the Social Worker. * Ranked 4th in Wales for 2014/15 This PI has been deleted from the NSI set for 16/17	%	Higher	52.50%	54%	57.0%	Top Quartile	44.8%	73.6%	56.1%	59%	Not Applicable	Not Applicable	This measure has been deleted from the national set and is no longer used.		Improvement	Delete	This measure has been deleted from the national set and is no longer used.	
NEW National Set	The percentage of re-registrations of children on local authority Child Protection Registers (CPR)	%	Lower	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined				
NEW National Set	The average length of time for all children who were on the CPR during the year.	%	Not specified	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined				
SCC/014	The percentage of initial child protection conferences due in the year which were held within 15 working days of the strategy discussion.	%	Higher	89%	90%	Draft outturn figure = 91.2%	This PI is no longer collected nationally				95%	Q3 = 87.6%	95%	Keep for local management information only as evidence of safeguarding activity see Improvement Plan 2016/17 Safeguarding sub-priority.	98%	Incremental	Incremental	This measure has been deleted from the national set and is no longer used.	Local
NEW National Set	The percentage of children supported to remain living with their family.	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined				
NEW National Set	The percentage of children returned home from care during the year	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined				
SCC/025 Quarterly	The percentage of statutory visits to looked after children due in the year that took place in accordance with regulations. * Ranked 10th in Wales for 2014/15	%	Higher	76.60%	93%	90.7%	Upper Middle Quartile	87.7%	98.5%	92.7%	93%	Q3 = 81.9%	93%	Target top quartile level.	93%	Incremental	Incremental	Performance still needs to improve to meet top quartile level. Not included in new national set but retain as local measure until performance is seen to improve.	PAM
NEW National Set	The percentage of children seen by a registered dentist with 3 months of becoming looked after	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined				

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NEW National Set	The percentage of children looked after at 31 March who were registered with a GP within 10 working days of the start of their placement.	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined				
SCC/033d Quarterly	The percentage of young people formerly looked after with whom the authority is in contact at the age of 19. <i>*Ranked 16th in Wales for 2014/15</i> This PI has been deleted from the NSI set for 16/17	%	Higher	75%	90%	88.9%	Bottom Quartile	93.3%	100%	100%	90% - 100%	Not Applicable	Not Applicable	This measure has been deleted from the national PI set. Replaced by new care leavers measures in line with the Act. We will continue to collect the data for return to WG annually. Propose deletion.		Maintenance	Delete	This measure has been deleted from the national PI set. Replaced by new care leavers measures in line with the Act. We will continue to collect the data for return to WG annually. Propose deletion.	
SCC/033e Quarterly	The percentage of young people formerly looked after with whom the authority is in contact, who are known to be in suitable, non-emergency accommodation at the age of 19. <i>* Ranked 21st in Wales for 2014/15</i> This PI has been deleted from the NSI set for 16/17	%	Higher	91.70%	95%	87.5%	Bottom Quartile	93.10%	100%	95.1%	90% - 100%	Not Applicable	Not Applicable	This measure has been deleted from the national PI set. Replaced by new care leavers measures in line with the Act. We will continue to collect the data for return to WG annually. Propose deletion.		Maintenance	Delete	This measure has been deleted from the national PI set. Replaced by new care leavers measures in line with the Act. We will continue to collect the data for return to WG annually. Propose deletion.	
SCC/033f Quarterly	The percentage of young people formerly looked after with whom the authority is in contact, who are known to be engaged in education, training or employment at the age of 19. <i>*Ranked 2nd in Wales for 2014/15</i> This PI has been deleted from the NSI set for 16/17	%	Higher	58.30%	75%	87.5%	Top Quartile	59.5%	100.0%	67.6%	75%	Not Applicable	Not Applicable	This measure has been deleted from the national PI set. Replaced by new care leavers measures in line with the Act. We will continue to collect the data for return to WG annually. Propose deletion.		Maintenance	Delete	This measure has been deleted from the national PI set. Replaced by new care leavers measures in line with the Act. We will continue to collect the data for return to WG annually. Propose deletion.	
NEW National Set	The percentage of all care leavers who are in education, training or employment at 12 months after leaving care.	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined				
NEW National Set	The percentage of all care leavers who are in education, training or employment at 24 months after leaving care.	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined				
NEW National Set	The percentage of care leavers who have experienced homelessness during the year.	%	Lower	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined				
SCC/034	The percentage of child protection reviews carried out within statutory timescales during the year.	%	Higher	97.9%	98%	TBC approx 97%	This PI is no longer collected nationally				98%	Q3 = 99.5%	98%	This has been deleted nationally but is used as evidence in the Council Improvement Plan.	98%	Maintenance	Maintenance	Maintenance of good performance.	IP Local
SCC/041a Quarterly	The percentage of 'eligible', relevant and former relevant children that have pathway plans as required. <i>* Ranked 1st in Wales for 2014/15</i>	%	Higher	100%	98%	100%	Top Quartile	91.2%	100%	100%	100%	TBC	100%	Maintenance target	100%	Maintenance	Maintenance	This measure is only retained as an NSI. Propose deletion once it is no longer required nationally.	NSI
SCC/045 Quarterly	The percentage of reviews of looked after children, children on the Child Protection Register and children in need carried out in line with the statutory timetable <i>* Ranked 21st in Wales for 2013/14</i>	%	Higher	82.1%	Not Set	89.3%	Lower Quartile	88.9%	98.6%	95.3%	90%	88.9% at Q3	92%	Performance to date is meeting All Wales average; work to be done to bring the timeliness of CIN reviews up to the level of child protection and LAC.	95.3%	Improvement	Incremental	This PI measures the timeliness of child protection, looked after children and child in need reviews. Each of these are measured separately, and therefore this PI does not provide any value. Propose deletion once no longer required nationally.	PAM
SOCIAL CARE FOR ADULTS																			

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SCA/001 Quarterly	The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over. * Ranked 10th in Wales for 2014/15	Rate per 1,000	Lower	2.59 per 1,000	2 rate per 1,000	2.30 rate per 1,000	Upper Middle Quartile	4.83	0.16	1.43	2 rate per 1,000	Q3 = 3.03	2	Target will be missed 2015/16. Maintain target at 2 for next year.	1.4	Maintenance	Incremental	Aspirational target set at top quartile level.	IP NSI
SCA/002a Quarterly	The rate of older people aged 65 or over supported in the community per 1,000 population aged 65 or over at 31st March.	Rate per 1,000	Lower	65.15 per 1,000	Not Set	66.12 per 1,000	Given Flintshire's approach of reablement we have been aiming to reduce the number of people who require support in the community. However nationally the indicator is measured as higher values indicating better performance. For this reason the benchmarking data for this indicator is not useful.				Not Set	TBC	Not set	Replaced by new advice and assistance / reablement indicators in line with the Act. Propose to report annually and delete when this is no longer required nationally (but retain data as management information).	Not set	Management Information	Management Information	Replaced by new advice and assistance / reablement indicators in line with the Act. Propose to report annually and delete when this is no longer required nationally (but retain data as management information).	NSI
NEW National Set	The percentage of adults who have received advice and assistance from the information, advice and assistance service and have not contacted the service again.	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined following baselining	To be determined following baselining	To be determined following baselining	This is a new national measure. 2016/17 will be a baseline year.	IP
SCA/002b Quarterly	The rate of older people aged 65 and over whom the authority supports in care homes per 1,000 population aged 65 and over at 31st March. * Ranked 5th in Wales for 2014/15	Rate per 1,000	Lower	15.92 per 1,000	21 per 1,000	16.02 per 1,000	Top Quartile	18.82 per 1,000	11.08 per 1,000	16.25 per 1,000	17 per 1,000	Q3 - 14.52 per 1,000	Below 15 per 1,000	Maintain performance in the top quatile.	Below 15 per 1,000	Maintenance	Maintenance	Replaced by new advice and assistance / reablement indicators in line with the Act. Propose to report annually and delete when this is no longer required nationally.	NSI
NEW National Set	The average length of time adults (aged 65 and over) are supported in residential care homes.	Average days	Not specified	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined following baselining	To be determined following baselining	To be determined following baselining		NOF
NEW National Set	Average age of adults entering residential care homes.	Average age in years	Not specified	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined following baselining	To be determined following baselining	To be determined following baselining		NOF
SCA/007 Quarterly	The percentage of clients with a care plan at 31 March whose care plans should have been reviewed that were reviewed during the year. * Ranked 1st in Wales for 2014/15	%	Higher	98.50%	90%	98.2%	Top Quartile	80.0%	98.20%	87.2%	98%	Q3 = 98%	98%	Maintenance of current level of performance.	98%	Maintenance	Maintenance	This measure has been proposed for deletion from the national PI set. We will continue to collect the data for return to WG annually. Propose to report annually and delete when this is no longer required nationally .	PAM
SCA/018a Quarterly	The percentage of carers of adults who were offered an assessment or review of their needs in their own right during the year. * Ranked 14th in Wales for 2014/15	%	Higher	90.70%	90%	92.3%	Lower Middle Quartile	88.30%	100%	98.8%	94%	Q3 = 89.9%	94%	Incremental improvement is required to meet top quartile performance. However, with the introduction of the Act, new systems and processed are being introduced to measure the new indicators and in the short term this will impact negatively on the performance for this indicator.	98.8% (2018/19)	Incremental	Incremental	This measure has been proposed for deletion from the national PI set. We will continue to collect carers' data to return to WG annually. Propose to report annually and delete when this is no longer required nationally.	PAM
SCA/018c Quarterly	The percentage of identified carers of adult service users who were assessed or reassessed in their own right during the year who were provided with a service. * Ranked 7th in Wales for 2013/14 This PI has been deleted from NSI but still in Improvement Plan	%	Higher	85.10%	75-80%	82%	This PI is no longer collected nationally				82-86%	Q3 = 97.7%	92-98%	There is no national performance for comparison; however we value this measure as evidence of our continuing work on services for carers. The range target allows some flexibility in the transition from the old to new recording processes in line with the Act.	98%	Maintenance	Maintenance		IP Local
SCA/019 Annually	The percentage of adult protection referrals completed where the risk has been managed. * Ranked 10th in Wales for 2014/15 This PI has been deleted from the NSI set for 16/17 but remains in the Improvement Plan	%	Higher	98.91%	95%	99.33%	Upper Middle Quartile	95.60%	100.00%	100.0%	98 - 100%	Q3 = 98.82%	98 - 100%	This measure has been deleted from the national set; however the data is still collected and returned annually to WG. This measure appears in the Council's Improvement Plan as evidence of our ability to manage our safeguarding responsibilities and therefore we propose that it is retained.	98 - 100%	Maintenance	Maintenance	Range target remains in place to allow for a small number of citizens who choose not to accept interventions to reduce their level of risk.	IP PAM

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NEW National Set	The percentage of adult protection enquiries completed within 7 days.	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined following baselining	To be determined following baselining	To be determined following baselining		NOF
SCA/020 Quarterly	The percentage of adult clients who are supported in the community during the year * Ranked 10th in Wales for 2014/15	%	Lower	85.10%	90%	86.03%	Upper Middle Quartile	85.20%	91.46%	87.19%	84%		Not set	Please see rationale for SCA/002a	Not set	Maintenance	Management Information	Replaced by new advice and assistance / reablement indicators in line with the Act. Propose to report annually and delete when this is no longer required nationally (but retain data as management information).	PAM
SCAL/023	Percentage of referrals where support was maintained or reduced or no further support was required at the end of a period of reablement.	%	Higher	76.6%	71-75%	77.81%	Not applicable - local indicator				75 - 80%	Q3 - 82.56%				Maintenance	Delete	Replaced by new advice and assistance / reablement indicators in line with the Act. Propose for deletion	Local
NEW National Set	The percentage of adults who completed a period of reablement and have a reduced package of care and support 6 months later.	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined following baselining	To be determined following baselining	To be determined following baselining		NOF
NEW National Set	The percentage of adults who completed a period of reablement and have no package of care and support 6 months later.	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined following baselining	To be determined following baselining	To be determined following baselining		NOF
SCAL/024	Number of people receiving Direct Payments / Citizen Directed Support on last day of period.	People	Higher	302 people	320 people	378 people	Not applicable - local indicator				385 people	TBC	Not set	Retain as management information.	Not set	Maintenance	Management Information	Retain as management information.	Local